

The Pensions Regulator (TPR) - Data Quality Results 2023 and Summary Data Improvement Plan (DIP)

Common Data results

The overall Common Data TPR score for 2023 is 97.1% compared to a score in 2022 of 96.8% (an increase of 0.3%)

A breakdown of scores for each data category within the 'Common' data definition are shown in the table below

TPR score 2022	TPR score 2023	Data category	Comments	DIP Follow-up Action	Target Date
99.9%	99.9%	NI Number	There are a residual number of historic records where the member no-longer has an interest in the Fund (i.e. they have opted out, transferred their pension to another scheme, or died) where there are temporary NI numbers or NI numbers that are incorrect in format. These records account for the small percentage that is preventing 100% of the TPR score being met.	166 records have been identified which count towards the TPR data score, a reduction in the number of cases reported in 2022. Some further analysis of these records is required.	31 December 2024
100%	100%	Name	No comment	Maintain 100% accuracy	ongoing
100%	100%	Sex and Date of Birth	No comment	Maintain 100% accuracy	ongoing
100%	100%	Date commenced and normal retirement date	No comment	Maintain 100% accuracy	ongoing
100%	100%	Scheme status	No comment	Maintain 100% accuracy	ongoing
95.1%	95.7%	Address	There has been a slight decrease in cases not passing this test compared to 2022. The reason the score is less than 100% is mainly due to a	In 2022 the Fund planned to engage an external tracing agency to search for missing addresses and following this we intended to update member	Ongoing with Tracing Exercise completed by

			<p>significant number of members with deferred benefits who have not notified us about their change of address details after leaving the Pension Fund. This is a common issue across all Local Authority Pension Funds.</p> <p>The Fund was able to identify a number of Active Members who had incorrect or missing details, which was rectified by the Systems and Data Team in year.</p>	<p>records where the search had successfully found a current address.</p> <p>Due to the removal of Data Tracing (Member Data Services) from the national LGPS Framework, we were unable to progress this area. We do expect this Framework to be available from 1 April 2024 and will look to engage a service for Address Tracing.</p> <p>Member address verification is now being considered in the wider context of the "Data Readiness" project to comply with onboarding to the National Pensions Dashboard.</p>	31 December 2024
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The Pensions Regulator (TPR) - Data Accuracy Results 2023 and Summary Data Improvement Plan (DIP)

Scheme Specific Data results

The overall Scheme Specific data TPR score for 2023 is 96.89% compared to a score in 2022 of 96.35% (an improvement of 0.54%)

A breakdown of scores for each Data category within the 'Specific' data definition are shown in the table below

TPR score 2022	TPR score 2023	Data category	Comments	DIP Follow-up Action	Target Date
99.5%	99.44%	Member Benefits	Data quality standards in this area have been largely consistent with a slight decrease mainly due to technical issues with the way data has been historically recorded.	Some areas notably the format of some transfer in records need further investigation and potential maintenance to member records in accordance with the Fund's Data Correction Plan	31 March 2025
99.5%	99.13%	Member Details	Data quality standards in this area have been largely consistent with a slight decrease in some areas	<p>Further investigation is required but the issue appears to be connected to employers not providing timely termination information for casual contracts where the scheme member is no longer working in post.</p> <p>We will be asking our Employers to undertake a review of their casual contracts and, where no longer required, provide termination details to the Fund, which should improve accuracy in this area.</p>	31 March 2025
95.9%	95.61%	CARE Benefits	There will always be cases where a member joins at the very end of a financial year and will only receive CARE pay in the following year. This	Further investigation is required but the issue appears to be connected to employers not providing timely termination information for casual	ongoing

			<p>will appear on the data report as missing data and be reflected in the percentage score despite the record being correct.</p>	<p>contracts where the scheme member is no longer working in post.</p> <p>Going forwards, the Fund's objective is to continue the implementation programme for i-Connect with the target for all scheme employers, to fully comply with monthly electronic transfer of CARE data at the earliest opportunity.</p> <p>We will be asking our Employers to undertake a review of their casual contracts and, where no longer required, provide termination details to the Fund, which should improve accuracy in this area.</p>	
98.6%	98.46%	HMRC	Data quality standards have decreased slightly in this area since 2022.	Issues identified are technical and appear to mainly relate to the Annual Allowance and Benefit Crystallisation records.	Ongoing
96.5%	98.70%	Contracted Out	This area has shown an improvement since 2022 however further work is required to fully align HMRC data with that held on the Altair database.	<p>The improvement in this area has been the result of additional work on the GMP reconciliation project and training across the section on the importance of maintaining GMP records correctly.</p> <p>An ongoing project plan is in place to ensure that all records failing this standard are updated by the end of the Financial Year.</p>	31 March 2024